Information Technology Standards

# INFORMATION TECHNOLOGY STANDARDS



#### **Information Technology Standards**

Stanbic Group Kenya subscribes to sound corporate governance principles, one of which is the use and application of Information Technology (IT) standards which define and articulate principles within which the Group will operate.

### 1. Architecture Technology Standard

The purpose of the Architecture Technology Standard to provide guiding principles that are to be applied when architecture is designed, built and operates as intended, to document the roles and responsibilities of key players considered in the standard and to outline standard principles to be followed in technology architecture.

#### 2. Cloud Computing Technology Standard

The purpose of the Cloud Computing standard is to articulate principles and give effect to the Bank's direction regarding cloud computing.

#### 3. Cyber Resilience Technology Standard

The Cyber Resilience minimum standard provides a framework to govern how the Bank protects its IT assets which includes systems in production, systems under development and systems hosted by third parties in a systematic and consistent manner.

This Standard mandates the IT security function to establish and uphold a culture of security across the Bank, provide assurance on a robust control environment, ensure that stakeholder requirements for the protection of data are continually met, focusing on confidentiality (the risk of unauthorised access to data and IT systems), integrity (the risk of data being manipulated) and availability (the risk of data and IT systems being unavailable when needed).

# 4. Endpoint Security Minimum Controls Standard

This Standard defines the minimum-security controls set out for compliance to manage data breach, financial malware, extortion/ransomware and distributed denial of service risks on endpoints

# 5. Engineering Technology Standard

The purpose of the Engineering Technology standard is to provide direction to the Bank regarding technology engineering. This Standard provides engineering principles that are to be applied holistically and in such a way that is commensurate with the size and complexity of the legal entity, business line or corporate function.

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#### 6. Service Management Standard

This standard governs service management, ensuring that technology services are aligned to customer and regulatory needs and to enable the monitoring and improvement of service quality.

# 7. Technology Finance Standard

This standard defines the technology cost management principles to be followed to ensure that spend is responsibly invested and for the achievement of the broader financial outcomes of the Bank.

# 8. Bank Ways of Work Standard

The purpose of the Ways of Work Standard is to articulate and give effect to the Bank regarding Ways of Work. This standard provides guidance in the use of Scaled Agile Framework (SAFe), and corresponding SAFe foundation principles.